



ORANGE COUNTY'S

Big Voice

OC Community Services

A Program of OC Community Resources

Veterans Service Office (VSO) – December 2020

Served

**1,825
Clients**

*Includes phone calls, emails, and appointments

*Annual 2020 Monthly Average: 1,610

Claims Filed

**575
Claims**

To the U.S. Department of Veterans Affairs

*Annual 2020 Monthly Average: 408

Benefits Granted

**\$608,789.34
Awarded**

*Includes College Fee Waivers and Benefit Claims

*Annual 2020 Monthly Average: \$518,441.86

Meetings, Committees, Workgroups:

- January 13, 2021 – Orange County Veterans Advisory Council (OCVAC) Meeting
Next Meeting: February 10, 2021 at 12:00 p.m.
- December 23, 2020 – “Coffee Talk with Veterans”
Next Meeting: February 24, 2021 at 8:00 a.m.

Workshops/Training Opportunities:

- January 13, 2021 – Veterans Legal Institute (VLI) hosts virtual free legal clinic for veterans
Next Clinic: February 9, 2021 (appointments available)

For information on any of these events, please contact the VSO at 714-480-6555.

Latest News

- We are pleased to announce that all vacant Veterans Service Representative positions have been filled. Please welcome Eve L., Nancy T-C., Norman V., Mike D., and Tiffany O. to the VSO team!
- VSO partners with the Office on Aging and the Dayle McIntosh Center to assist disabled veterans with access to community resources under the Aging & Disability Resource Connection (ADRC) grant.

Success Story

A note of thanks from a veteran dated 12/11/2020

“I wanted to recognize a couple members of your team, Eve L. and Victor L. The work that your office provides to the local veteran community is so important, and as veterans, we cannot thank you and enough. The VA system, although improving, continues to be a challenging system to navigate. Both Victor and Eve provided me so much support in filing my claim, as well as answering other veteran benefit-related questions. It’s evident that your team has the knowledge and experience to help traverse the complex VA system and get veterans what they deserve. ...” - KJ, Westminster